



# CUSTOMER • HOSTESS EXCHANGE REPLACEMENT FORM

1-800-621-0088 • Fax: 1-847-884-7064 • www.jewelsbyparklane.com

**Jewels by Park Lane boasts the most generous exchange/replacement policy in the industry!  
Please review the details of our policy:**

- Park Lane jewelry will be exchanged/replaced free of charge for a period of 120 days after the ship date stamped on your validated receipt. (Watches have a 30 day guarantee period.) ALL exchange/ replacement requests within the 120 day time period must be accompanied by the date-stamped, validated receipt. Receipts will not be accepted altered with changes, cross-outs, or correction fluid.
- After the 120 day guarantee has expired (30 days for watches), a handling fee of \$5.00 (\$12.00 for watches) must be enclosed for each replacement. Exchanges for a different item are not allowed after 120 days.
- If you are exchanging a \$12.00 bonus item within the 120 day time period, you may select ONE item up to the value of your original retail order.
- The replacement item is guaranteed for a period of 120 days and is subject to replacement of the same item only, and may not be exchanged for a different item.
- Cash refunds will not be given after thirty days from the date stamped on your receipt.

**Exchange/Replacement Instructions**

1. Complete this form including return address information.
2. Include your validated, date-stamped receipt.
3. Include payment (if any).
4. Package securely using a bubble envelope or box.

Send to:  
Park Lane  
100 E. Commerce Drive  
Schaumburg, IL 60173

ITEM RETURNED	PRICE	ITEM REQUESTED <small>Write "same" OR specify item name, size, color, etc.</small>	PRICE	Fee (if any) <small>OR price difference &amp; tax on overage (if any)</small>
<b>Total Amount Enclosed:</b>				

**Return Address Information:**

NAME \_\_\_\_\_

ADDRESS \_\_\_\_\_

CITY/STATE/ZIP \_\_\_\_\_